

10 Questions Every Australian Homeowner Should Ask Before Purchasing Windows and Doors

Window & Door Buyer's Checklist

Choosing the right windows and doors is about far more than appearance. Use this checklist to ensure you're investing in products that deliver comfort, performance and long-term value.

✓ 1. Are the windows and doors energy efficient?

- ☐ Is double glazing included as standard?
- ☐ Is Low-E glass available?
- ☐ Are thermally broken frames available?
- ☐ Will the products help reduce heating and cooling costs?
- ☐ Do they meet current NCC energy efficiency requirements?

✓ 2. Will they reduce outside noise?

- ☐ Do the windows provide effective acoustic insulation?
- ☐ Are they suitable for homes near busy roads, airports or schools?
- ☐ Will they create a quieter home or home office?

✓ 3. Do they comply with Australian building standards?

- ☐ Are the products tested to Australian Standards?
- ☐ Do they meet NCC performance requirements?
- ☐ Can the supplier provide test certificates and performance data, including U-Values and SHGC?

✓ 4. Will they minimise condensation?

- ☐ Does the glazing reduce condensation?
- ☐ Will it help prevent mould and moisture damage?
- ☐ Does it improve indoor comfort and air quality?

✓ 5. Are they secure?

- ☐ Is laminated or toughened safety glass available?
- ☐ Do they include multi-point locking systems?
- ☐ Are security screen options available if required?

✓ 6. Are they suitable for my location?

- ☐ Are bushfire-rated (BAL) options available if required?
- ☐ Have the products been tested for high wind and water resistance?
- ☐ Are they suitable for coastal environments?

✓ 7. Are they built to withstand Australia's climate?

- ☐ Have they been independently weather tested?
- ☐ Are the finishes designed for long-term durability?
- ☐ Will they resist corrosion and harsh weather conditions?

✓ 8. Are they environmentally responsible?

- ☐ Are the frames manufactured from recyclable aluminium?
- ☐ Will they reduce my home's energy consumption?
- ☐ Are they designed for a long service life?

✓ 9. Do they suit the style of my home?

- ☐ Are slimline frame options available?
- ☐ Can I choose large-format glazing?
- ☐ Are sliding, bi-fold and other configurations available?
- ☐ Do they maximise natural light and indoor-outdoor living?

✓ 10. What happens after installation?

- ☐ Are the windows manufactured in Australia?
- ☐ Is a comprehensive local warranty provided?
- ☐ Are spare parts readily available?
- ☐ Can I access local technical support if required?

Final Tip

The cheapest quote isn't always the best value. Consider energy efficiency, durability, compliance, warranty, local support and long-term running costs before making your decision. High-quality windows and doors should provide decades of comfort, security and performance—not just a lower upfront price.